

Creative Conflict Resolution: A Multicultural, Gender Perspective

Course code: COMM 3070

Total contact hours: 48 hours

Pre-requisite: None.

Course Overview

The course uses transformative mediation and their respective methodologies to equip the student with conflict mediation processes and mediate a conflict between two or more parties.

Students must perform analysis and simulation of cases where they could have intervened with a mediation process.

This is a theoretical-practical course and explores/responds to the following inquiry according to the professional/disciplinary profile: *How to use transformative mediation for conflict resolution processes?*